

Conversations With...

We had a chat with Faye Callan about the Herbert protocol. Faye is a Diverse Communities Support officer for Durham Constabulary.



What is the Herbert Protocol?

"The Herbert Protocol is a scheme that encourages family and friends to provide useful information about their relative, which can be used in the event that they go missing. Information includes things like medication, contact details and a photograph.

The form can be easily handed to the police in the event of a loved one going missing, reducing the time required to collect such information."

Who is the scheme for?

"The scheme is only available for people 18 and over and for people classed as vulnerable."

How can you register for the scheme?

"Each constabulary have a different route to register for the protocol. Get in touch with your local force to find out the details."

